

As a Pioneer and Long-Term Owner-Operator in Single-Family Rental Housing, Pretium Invests Heavily in its Residents, Homes and Communities

\$60M+ Pretium's Industry-Leading Rental and Financial Assistance Demonstrates Unmatched Commitment to Keep Residents in Their Homes

Residents

Industry-leading efforts to support residents during the COVID-19 crisis and beyond:

\$30M+

Emergency rental assistance secured for thousands of residents

\$30M+

Contributed in rent forgiveness, utility bills and other financial assistance

\$4M+

Covered in utility bills for non-paying residents to ensure no interruption of service

30,000+

Payment plans provided

20+

Dedicated employees hired to assist residents with securing financial and housing resources

4X

Outreach efforts by expanding modes of communication and proactively informing residents of available resources

Zero

Residents sent to collection agencies during the pandemic, with actions taken to ensure no adverse credit reporting

Homes

Dedicated to Providing Residents with Renovated, Well-Maintained and Affordable Rental Homes

\$50,000

Average direct investment in homes over 5-year period

\$2B+

Invested in renovating our homes and supporting local economies — and we're doing more every day

~70,000

Homes invested in across more than 30 U.S. markets

80%

Service requests completed on first visit

Fair

Non-discriminatory and fair application process — "first come, first served"

Pretium has the most employees per managed home of any scaled professional operator, enabling industry-leading customer support and service

No resident covered by a CDC declaration has ever been evicted from Pretium's homes for non-payment of rent

Voluntarily extended eviction moratorium beyond its stated expiration

Dismissed filings and suspended evictions for residents seeking assistance

Pretium is the Industry Leader of Professionally Managed Single-Family Rentals

Pretium Snapshot

90%+

Rents affordable for low- and middle-income households making less than 120% of area median income

2,900+

Dedicated employees that reflect the diversity of our communities

200,000+

Residential customers

~70,000

Homes invested in across more than 30 U.S. markets, less than **0.5% of single-family rental homes** and a small fraction compared to leading multi-family rental operators

Pretium Prioritizes Residents

Comprehensive Crisis Support Practices



Most employees per managed home of any scaled professional operator to support industry-leading service



Same-day service capability for most emergencies



Proactively assist residents with obtaining rental aid



Multiple resident support programs — including rent forgiveness — to mitigate impact of COVID-19 crisis on residents



Actively break down artificial barriers to housing by removing jurisdictional obstacles and onerous documentation requirements



Purposefully engage supplementary community resources to help residents

Unparalleled Process in Place to Partner with Residents

Flexible payment solutions

Payment plans, deferments and extended, flexible lease periods for residents who fall behind on rent payments due to the pandemic

Practices designed to avoid eviction

Increased level of communication: Numerous touchpoints each month with residents

Filings are truly a last resort: Extensive notice periods provided before filing an eviction for non-payment of rent

Paused: All evictions for non-payment of rent until November 2021 for all residents that applied for assistance

Communities

Pretium is Actively Involved in the Communities in Which We Operate

Each year, Pretium makes impactful donations to charities and philanthropic organizations at the local, state and national levels to support housing, hunger and social justice causes

Supporting Local Municipalities and HOAs Through Tax Payments

Pretium expects to pay more than \$350 million in taxes to its communities and various HOAs in 2020 and 2021 alone, providing funding for schools, local programs and broader community initiatives

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